

**Dr. Robb F. Watkins – EdD, CSM**  
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## **Curriculum Vitae**

### **Professional Experience:**

#### **All Hazards Training and Consulting, LLC**

**March 2007 - Present**

##### ***President and CEO***

- \* A Missouri registered corporation – LLC.
- \* Public Safety Learning Management System (LMS) product development
- \* Public Safety Gateway - Start-Up business plan development - market research / requirements gathering / wireframe development
- \* 2007 AHTC secured \$20,000 Missouri State House Bill grant for the delivery of a leadership class called “Having the Courage to Lead Your Organization.”
- \* American Heart Association (AHA) CPR / ACLS / PALS Instruction
- \* Adult Education and Training Programs
- \* Subject Matter Expert and Business Analyst for E•SPONDER product development
- \* Department of Homeland Security - L-449 - National Incident Management System (NIMS) Instructor for IS 100, 200, 300, 400

#### **Kaplan University**

**November 2010 – Dec 2016**

##### ***Professor, Fire and Emergency Management - Curriculum Development, Course Lead***

- \* Portfolio Evaluations – for credit consideration
- \* Online Curriculum dev. – FS-500 Principles and Practices of Fire and Emergency Management
- \* Professor and current “Course Lead” for FS-413 – Research Analysis for Fire and Emergency Services.
- \* Online Curriculum dev. - FS-413 – Research Analysis for Fire and Emergency Services.

#### **NC4**

**April 2014 - Present**

##### ***Business Analyst – Scrum Master - UX/UI***

- \* Developed Internal Learning Management Systems (LMS)
  - \* Using existing resources – No Out of Pocket – Immediate ROI
  - \* Developed a learning path for the New Hires on the Public Sector sales team
  - \* Developed workflows and supervisory approval process
- \* Training content development coordinator
  - \* Training Video Production / Coordination
  - \* Working with customers to determine maximum value training materials
- \* B/A for NC4’s Public Sector Division
  - \* Developing user stories for Street Smart Versions 1.3, 1.5, 2.0
  - \* Project Lead - \$100,000 Microsoft Grant for Windows 10 Universal App Development
- \* Certified Scrum Master (CSM) for Agile team – Sprint and Kanban Board
  - \* JIRA / Confluence Administrator
  - \* Leverage agile development methods to ensure on time product delivery.
- \* UI / UX Development - Graphic Design - Completed Bloc® UI / UX Apprenticeship
  - \* Designed comprehensive wireframes for Next Generation Emergency Management Software.
- \* Emergency Management / Incident Support Team SME
  - \* On-Scene Incident Support Team Rep at Ferguson Riots for NC4 Products
- \* CJIS Certified DE, MI, FL

## **Committee Work:**

### **Department of Homeland Security – National Fire Academy – Fire Science PhD Research Pathways Committee - Vice Chair**

**June 2016 to Present**

- \* Tasked with developing a PhD pathway for Fire Science
  - \* Developing program outlines
  - \* Develop course descriptions
  - \* Developing learning outcomes

## **Education:**

### **Doctorate of Education (EdD):**

Instructional Leadership - Lindenwood University - Jan 2008 - Aug 2010

Lighthouse Award - Innovative Doctoral Dissertation

Doctoral Dissertation – Transitioning the St. Louis Metro Public Safety Industry to a Video Teleconferencing and LMS Training environment.

### **Masters of Arts:**

Business Administration - Public Management Lindenwood University Aug 2001 – May 2003

### **Bachelor of Arts:**

Human Resource Management - Lindenwood University - Jan 1996 - June 2001

### **Associates of Applied Science:**

Fire Science - East Central College - May 1992 - Dec 1995

## **Awards and Recognition:**

- \* Lighthouse Consulting Doctor of Education Award: Innovative Doctoral Dissertation 2010-2011
- \* Recipient Bronze Medal of Valor - St. Louis Metro Fire Chief's Association 2006 – Clinton Building Collapse
- \* Received “Outstanding Local Government Achievement Award” for efforts in managing the St. Louis Metropolitan Heavy Rescue Task Force. Received from the East - West Gateway Council of Governments, 2006

## **Professional References:**

Jason David – Cloud Product Manager, Public Safety - NC4

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Chief Greg Brown - Fire Chief – Eureka Fire Protection District

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Michael Thiemann – Coordinator of Emergency Management, PIO

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